

## **User's Manual**

# Dashcam DrivePro<sup>™</sup> 550

(Version 1.0)



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## 1. Introduction

Transcend's DrivePro<sup>TM</sup> 550 Dashcam is an advanced dual-lens in-car recorder that is specifically designed to capture real time videos and photos of events happening outside and inside your vehicle. The DrivePro 550's front lens integrates a Sony sensor, a wide 160° angle lens, and a *f*/2.2 aperture to record images in crystal clear Full HD 1080P (30 FPS). The rear rotatable lens has four Infrared LEDs that automatically turn on in low light conditions, dramatically increasing in-car recording quality even at night. The DrivePro 550's built-in GPS/Glonass receiver can geotag videos and photos, precisely identifying where an incident happened. The DrivePro 550 has additional features to ensure greater safety, including Lane Departure Warning System, Forward Collision Warning System, Headlight Reminder, and Driver Fatigue Alert. The Parking monitoring mode protects the vehicle even when the driver is away. The DrivePro 550 also features Wi-Fi connectivity that works with the exclusive DrivePro App to provide real-time footage playback and download. For Windows users, the DrivePro Toolbox provides a sorting function to quickly locate video clips; the screenshot function also allows for the capture of a single frame.

#### **Features**

- Smooth and detailed Full HD 1080P and HD 720P recording at 30fps resolution
- Front and rear lenses to record what happens outside and inside your vehicle
- Rear lens with Infrared LEDs for clear night vision and low light conditions
- Built-in GPS/Glonass receivers to identify your position
- Built-in Wi-Fi connectivity for live streaming and easy operation via the DrivePro App
- Bright 2.4-inch color LCD screen
- 160° wide angle lens
- Bundled with Transcend's microSD memory card
- Built-in dual-lens camera to capture real-time images while recording
- Hi-Speed USB 2.0 connector for easy computer connectivity and fast file transfers
- Record videos in .MP4 file format with 15Mbps high video bit rate
- Built-in speaker and microphone
- Built-in Li-Polymer battery
- Safety alerts: lane departure warning, forward collision warning, headlight reminder, and driver fatigue alert.

## 2. System Requirements

System requirements for connecting the DrivePro to a desktop or a laptop with a working USB port:

- Windows® 7
- Windows® 8
- Windows® 8.1
- Windows® 10
- Mac® OS X 10.8.2 or later
- Linux<sup>®</sup> Kernel 2.6.38 or later

System requirements for using the DrivePro Toolbox:

- Windows® 7
- Windows® 8
- Windows® 8.1
- Windows® 10
- Mac® OS 10.11 or later

## 3. Package Contents

The DrivePro dashcam package includes the following items:

DrivePro Dashcam



Adhesive Mount or Suction Mount



Car Adapter



microSD Memory Card



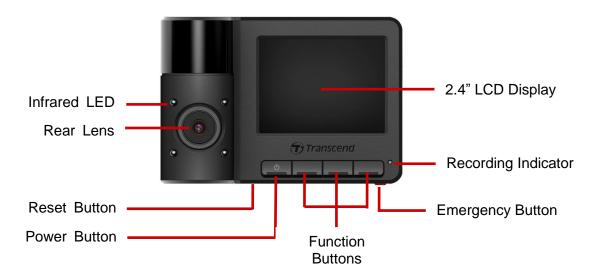
Quick Start Guide



## 4. Getting Started

#### **4-1 Overview**







#### 4-2 Inserting a microSD Memory Card

You must insert a microSD memory card into the DrivePro before you can start recording. Please use a microSD memory card with 8GB to 128GB capacity (Class 10 or above).

1. Insert a microSD memory card into the appropriate card slot on the bottom of the DrivePro.



**Note:** Always format new memory cards in the DrivePro before using them for the first time. To format a new memory card, press the Settings button during recording, and select **Format Card**.

Format your memory card on a regular basis. For the best recording stability, you are encouraged to format the microSD card regularly. DrivePro™ will send you a notification every three months as a reminder. Upon receipt, press OK to begin formatting immediately; press to resume without taking actions. Notice: Formatting will erase all data on the memory card.

#### **WARNING:**



- 1. DrivePro 550 supports the FAT32 and exFAT file formats, but not NTFS.
- 2. Make sure the allocation Unit Size of the microSD card is 32 KB or larger; if not, the DrivePro will format the card before recording.
- The following table shows approximate recording time according to capacity and resolution (for reference only):

Card Capacity (FAT32)	1080P + 720P	720P + 720P
8GB	0 hr 50 min	1 hr 25 min
16GB	1 hr 40 min	2 hr 50 min
32GB	3 hr 20 min	5 hr 40 min
64GB	6 hr 40 min	11 hr 20 min
128GB	13 hr 20 min	22 hr 40 min

2. To remove, push to eject the memory card out of the slot.



**WARNING:** Do not remove the memory card during shutdown to avoid damages to the memory card and loss of recorded videos.

#### 4-3 Mounting the DrivePro

1. Insert the mounting bracket into the top of the DrivePro, and slide sideways until you hear a click.



- 2. Thoroughly clean and dry the area of the windshield you wish to mount the DrivePro. If possible, mount the DrivePro in the middle of the windshield near the rear-view mirror for the best field of view.
- **3.** Press down the lever bar of the suction mount or peel off the protective film from the adhesive mount, and firmly attach the DrivePro to the windshield.





**4.** Turn the adjustment knob anticlockwise to loosen, and then adjust the DrivePro's position.



**5.** After the DrivePro is in the best position, turn the adjustment knob clockwise to make sure that the DrivePro is securely locked in place.



#### **4-4 Connecting to Power**

**Note:** Insert a microSD memory card before connecting the DrivePro to your car's lighter socket.



- 1. Connect the small end of the car adapter to the USB connector of the DrivePro.
- 2. Plug the other end of the car adapter in your car's lighter socket.
- **3.** After the car engine is switched on, the DrivePro will automatically turn on and start recording.

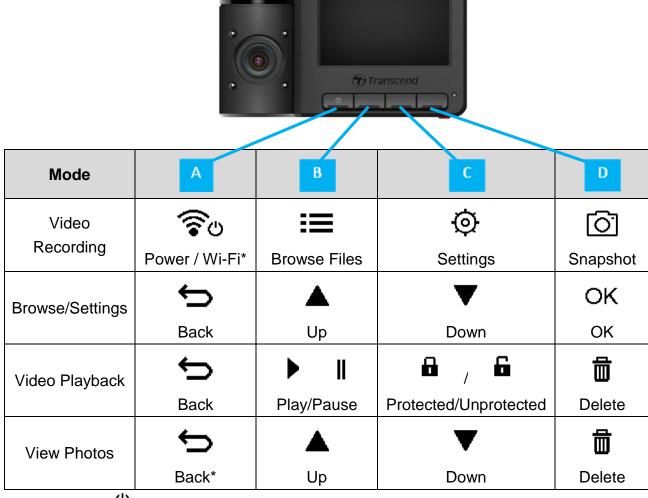
Note: To use for the first time, please set the date, time and time zone.

#### **Recording Screen**

- (1) Recording indicator
- (2) Video resolution
- (3) WI-FI indicator
- (4) GPS indicator
- (5) Voice record status
- (6) Battery status
- (7) Date/Time



#### 4-5 Function Buttons



- Long press the  ${}^{\mbox{$0$}}$  button to manually turn on/off the DrivePro in any mode.
- Long press the D button to quickly turn on/off the microphone.
- Long press the button to quickly enter Time-Lapse Video menu.
- Wi-Fi connection is only available when the DrivePro is connected to power.

#### 4-6 LED Indicator Chart

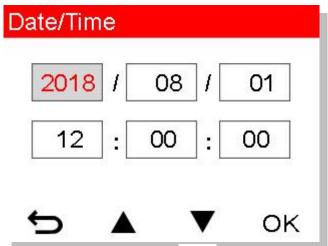
LED	Wi-Fi	Status	Definition
	On	Flashing	Recording with Wi-Fi
		Solid	Standby with Wi-Fi
		Flashing	Recording without Wi-Fi
•	Off		Recoding in Parking mode
•		Solid	<ul> <li>Standby without Wi-Fi</li> </ul>
			Standby in Parking mode

Note: Wi-Fi connection is only available when the DrivePro is connected to power.

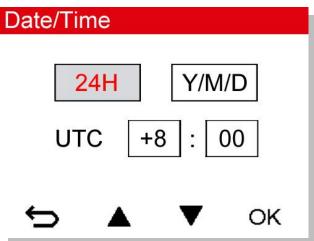
#### 4-7 Setting the Date, Time and Time Zone

To set the current date and time:

- 1. During video recording, press the Settings button
- 2. Use ▲ / ▼ to select Date/Time and press OK .



- 3. Use ▲ / ▼ to adjust values, and press OK to move to the next block.
- **4.** Repeat Step 3 to set up the date/time format and time zone. Press OK after finishing the settings.



## 5. Recording Videos

#### 5-1 Normal Recording

After the car engine is switched on, the DrivePro will automatically turn on and start recording. By default, one video file is saved for every 3 minutes of recording. To adjust the recording length, please refer to the Settings section in this manual.



After the car engine is switched off, the DrivePro will automatically save the current recording and power off.

**Note:** Lighter sockets of some types of vehicles will still supply power after the car engine is turned off. If your car is of this type, please unplug your dashcam from the lighter socket to avoid unnecessary power consumption and unexpected issues.

#### 5-2 Emergency Recording

30% of the storage space will be saved for emergency video files. Video files recorded in emergency mode are protected from being overwritten.

**Manual Event Recording:** During video recording, press the emergency button on the bottom of the DrivePro to manually activate emergency recording mode.



A warning will appear on the screen when the emergency recording is being activated.



**G-Sensor Event Recording:** During video recording, the DrivePro will automatically activate Emergency Recording mode when detecting a collision.

- If the G-Sensor sensitivity is set to "High", even minor shocks will activate Emergency Recording mode.
- If the G-Sensor sensitivity is set to "Low", only significant shocks will activate Emergency Recording mode.

G-Sensor sensitivity can be adjusted or disabled in the **Settings** menu.

**Note:** The earliest emergency file saved will be overwritten by the latest emergency file recorded once the 30% storage space is full.

#### 5-3 Parking Mode Recording

After the car engine is switched off, the DrivePro can automatically enter Parking mode and record footage when motion or collision is detected. Parking mode is disabled by default and can be enabled in **Settings**.

**Note:** After the car engine is switched off, enabling Parking mode will drain the DrivePro's built-in battery.

During Parking mode, the LCD display will turn off; the LED indicator will be solid red on standby. When motion or collision of the vehicle is detected, the DrivePro will record a footage of about 15 seconds; the display will turn on and the LED will flash red. The display will turn off again if no more motion/collision is detected in about 15 seconds. The DrivePro will resume Normal recording mode when the engine is switched on again (connected to power).

Transcend's car lighter adapter does not supply power after the engine is switched off. If long-term recording in Parking mode is required, please use an external power supply. Enter the Parking mode manually by long pressing the  $^{\circlearrowleft}$  button during video recording. To power off the DrivePro, long press the  $^{\circlearrowright}$  button again.

#### **Low Battery**

Please charge the DrivePro immediately after viewing the Low Battery warning to avoid errors happening to the system time. Please avoid using the built-in battery to record videos directly.



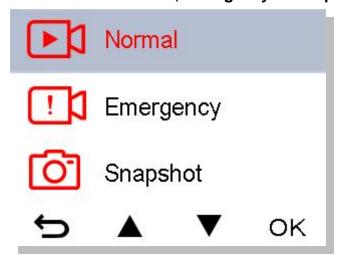
#### Note:

- 1. If you want to record by the built-in battery, please make sure that it has sufficient power supply.
- 2. It takes at least 4.5 hours to charge the battery from low to full by an AC/DC adapter (Output: DC5V1A).

## 6. Playing Videos and Browsing Photos

#### 6-1 Playing Videos / Browsing Photos

- 1. During video recording, press the Browse button ≡ .
- 2. Use ▲ / ▼ to select either Normal, Emergency or Snapshot, and press OK



3. Use ▲ / ▼ to select the desired file, and press OK to preview





**4.** Press  $\stackrel{\leftarrow}{\Rightarrow}$  to return to the video file list.

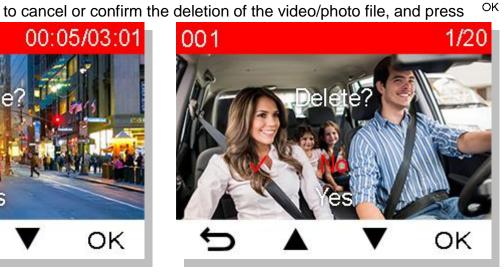
#### 6-2 Deleting Videos/Photos

**1.** Press to delete video/photo files.









#### **6-3 Protecting Videos**

**1.** Press • to protect the video file.



2. Use ▲ / ▼ to select the desired option and press OK



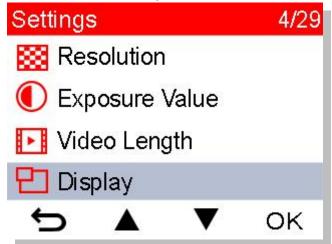
## 7. Settings

In the Settings menu, you can adjust settings of video resolution, recording time and G-Sensor sensitivity. You can also set the date/time, change the interface language, format the memory card, and upgrade firmwares etc.

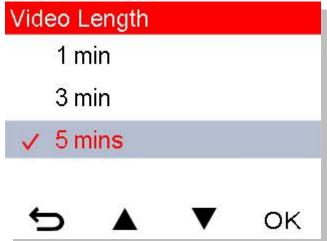
1. Press the Settings button ©



2. Use ▲ / ▼ to select the menu and press OK .



3. Use ▲ / ▼ to select the desired setting, and press OK



4. Press  $\stackrel{\mbox{\scriptsize $\hookrightarrow$}}{}$  to return to the Settings menu.

#### **Menu Options**

Resolution: Set the resolution/quality for video recording (front lens+rear lens).

Available options:-1080P+720P (default) / 720P+720P

Exposure Value: Adjust exposure composition value to lighten or darken the preview

screen.

Available options: +0.5 +1.0 +1.5 +2.0 / 0 / -0.5 / -1.0 / -1.5 / -2.0

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Video Length: Set the recording length of each recorded video file.

Available options: 1 min / 3 mins (default) / 5 mins

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Display: Display both lenses or the front / rear lens only.

Available options: Front / Rear / Both (default)

HUD

Head-Up Display: Display the current speed and safety alerts onscreen.

Available options: Disable (default) / Enable

Video Stamp: Display the current time of the event or GPS information of the video being recorded.

Available options: Disable / Enable

**Loop Recording:** Overwrite the earliest video files with new ones if the microSD card capacity is full.

Available options: Disable / Enable (default)

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Microphone: Turn on/off the microphone during video recording.

Available options: Disable / Enable

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Volume: Set the speaker volume level.

Available options 0/1/2/3/4/5/6/7 (Choose 0 to switch on Silent Mode)

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Light Frequency: Select the appropriate frequency to avoid flashing A/C light.

Available options: 50Hz / 60Hz

Time-Lapse Video: Set a preferred time interval to make time-lapse videos. Time-lapse video mode can only be enabled manually; once enabled, it will replace Normal recording mode.

Available options: **Disable (default) / 1 shot per sec / 2 sec per shot / 4 sec per shot Note:** To prevent the car battery from being completely drained, the DrivePro will automatically power off after 48 consecutive hours of recording in Time-Lapse Video mode.

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G-Sensor: Adjust the sensitivity of the G-Sensor.

Available options: Disable / Low (default) / Medium / High

**②** 

Speed Unit: Set the measurement unit of speed.

Available options: km/h (default) / mph

**Lane Departure:** Alert the driver when the vehicle veers out of a lane. This function is activated when the driving speed exceeds the value set ahead.

Available options: Disable (default) / >60 km/h ~ 150 km/h (40 mph~85 mph)

Forward Collision: Alert the driver when the vehicle is getting too close to the car ahead.

This function is activated when the driving speed exceeds the value set ahead.

Available options: Disable (default) / 60 kmh ~150 kmh (40 mph~85 mph)

**Speed Alarm:** Alert the driver with warning beeps if the driving speed exceeds the value set ahead.

Available options: Disable (default) / 60 kmh (40 mph) / ... / 150 kmh (85 mph)

Parking Mode: Determine if continuous recording is necessary according to motion detection after the car engine is switched off (this mode will drain DrivePro's battery).

Available options: Enable / Disable (default)



**Delay Power Off:** Schedule the DrivePro to shut down at a certain time.

Available options: Disable / 10 secs (default) / 30 secs

Auto Display Off: Set duration for display to automatically turn off after recording begins.

Available options: Never (default)/ After 1 min / After 3 mins



GPS Status: Display the number of GPS satellites received and GPS signal intensity.



Navigation System: Select a navigation system according to your preference.

Available options: GPS (default) / GLONASS

**Headlight Reminder:** When the DrivePro detects poor lighting conditions, the headlight reminder will automatically activate.

Available options: Disable (default) / Enable

**Driver Fatigue Alert:** Remind the driver of the need to rest after driving for a preset, driver-determined period of time.

Available options: Disable (default) / 1 hour / 2 hours / 3 hours / 4 hours

Date/Time: Set the current date, time, format and time zone.

Language: Set the on-screen display menu language

Available options: English / 繁體中文 / 简体中文 / 日本語 / Deutsch / Español / Français /

Italiano / Русский / Português / Ελληνικά / Türkçe / 한국어 / ไทย

Format Card

Format Card: Format the microSD memory card.

Available options: No / Yes



WARNING: Formatting will erase all the data stored in the card.

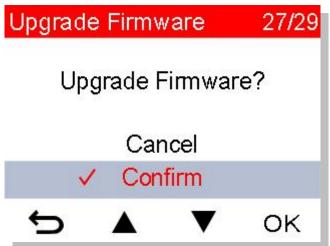
**Upgrade Firmware:** Keep your DrivePro up-to-date with the latest version downloaded from Transcend website http://www.transcend-info.com/Support/service.

**1.** After downloading the firmware from Transcend website, decompress it and put it in the "SYSTEM" folder in the microSD memory card.



- 2. Insert the microSD memory card that contains the latest firmware version.
- **3.** Select Upgrade Firmware from the Settings menu, and press OK to start the firmware detection process. The DrivePro will automatically find the latest firmware file. Select Confirm to complete firmware upgrade process.

**Note:** The firmware upgrade will take about 1-2 minutes. Please do not turn off the DrivePro while upgrading. The DrivePro will restart automatically after the upgrade is completed.



Restore Defaults: Reset all the settings to factory default settings.

Available options: Cancel / Confirm



WARNING: NEVER remove the power cord or the microSD memory card while the firmware is being upgraded.

If the DrivePro cannot be turned on due to firmware upgrade failure, please contact Transcend customer service for technical support.

Information: Display the DrivePro's current firmware version, card capacity and free space.

## 8. Using the DrivePro App

Developed specifically for iOS and Android devices, the free download DrivePro App allows you to wirelessly live stream real-time video footages while recording, adjust DrivePro settings, and play videos directly from your mobile devices.

#### 8-1 Downloading and Installing the App

1. Search "DrivePro" on your App Store or Google Play.



2. Download and install the DrivePro App.

Once the installation is completed, the App will be displayed on the home screen of your device. Before using the App, please refer to the DrivePro instructions.

#### 8-2 Connecting to the DrivePro

1. During video recording, press the button to turn on the Wi-Fi function.

Note: Wi-Fi connection is only available when the DrivePro is connected to power.



- 2. When the icon is displayed, you can connect your mobile device to the DrivePro550.
- 3. After turning on the Wi-Fi, please wait for a few seconds for the network to appear.
- **4.** Tap Settings > Wi-Fi from your mobile device.
- **5.** Select the DrivePro550 Wi-Fi link (default password is 12345678)



**6.** Tap the DrivePro icon on the home screen of your mobile device to use the App.



7. The image above will be displayed when you are connecting to the DrivePro.

Note: To change the default SSID and the password, go to Settings in the DrivePro App.

## 9. <u>DrivePro™ Toolbox Software</u>

The DrivePro Toolbox features a user-friendly interface that allows you to select and play videos recorded on your DrivePro, and see your driving paths of the recorded videos displayed on maps without the need to install separate codecs.

- 1. Download the installation files from: www.transcend-info.com/downloads
- 2. Install DrivePro Toolbox software on your desktop or laptop.

#### The useful features include:

- Video Sorting
   Easily sort videos by filename, recording date or group.
- Smooth Video Playback
   Connect the DrivePro or use a microSD card slot supported card reader or adapter to play back
   recorded video events on your Windows OS computer.
- Show Your Driving Paths
   See your driving paths of the recorded video displayed on maps (this feature only works with DrivePro models with a GPS receiver).

## 10. Transferring Files to a Computer

To transfer files between the DrivePro's memory card and your computer:

**Option 1:** Take the microSD memory card out of the DrivePro, and insert to a compatible card reader to transfer files to your computer.

#### Option 2:

- 1. Insert the microSD memory card into the DrivePro.
- 2. Plug the small end of a USB cable into the Mini-B USB port located on the right-hand side of the DrivePro.
- 3. Plug the large end of the cable into an available USB port on your desktop or laptop.





DrivePro package does not contain any USB cable.

The DrivePro will display the following screen when connected to a computer:



#### Windows® 7 / 8 / 8.1 / 10

No drivers are required for connecting the DrivePro to your desktop or laptop. Windows® Operating Systems have built-in drivers to support your DrivePro. Upon successful connection to your computer, a new **Removable Disk** drive with a newly assigned drive letter representing the DrivePro will automatically appear in **My Computer**, and a Removable Hardware icon will appear in the Windows System Tray.



\*Note: (E:) is an example drive letter – the letter in your "My Computer" window may differ.

Your DrivePro is now ready to transfer data just like an external hard drive. To transfer videos, simply drag-and-drop files from the folder that represents the DrivePro.

#### Proper removal of your DrivePro from Windows:

- Click once on the Removable Hardware icon in the system tray.
- 2. A Safely Remove Hardware window will pop up. Click to continue.
- 3. Unplug your DrivePro from the USB port.



#### ■ Mac<sup>®</sup> OS X 10.8.2 or later

No drivers are required. Plug your DrivePro into an available USB port directly, and your computer will automatically detect it.



#### Proper removal of your DrivePro from Mac OS:

Drag-and-drop the Disk icon corresponding to your DrivePro into the trashcan, and then unplug your DrivePro from the USB port.

#### **WARNING:**

- 1. To prevent data loss, always follow the proper removal procedures when disconnecting the DrivePro from your computer.
- ⚠
- When the DrivePro is connected to a computer, it can only be used for transferring files. You will not be able to use any of the DrivePro's features at this time. Please disconnect your DrivePro from the computer to resume normal function.
- 1. **NEVER** use the "format" or "initialize disk" function while the DrivePro is connected to your computer, even if prompted to do so.

## 11. Safety Cautions

These usage and safety guidelines are **IMPORTANT!** Please follow them carefully to ensure your own personal safety, and help protect your DrivePro from potential damages.

#### General Use

- For in-car use only.
- For your safety, do not operate the DrivePro, or use the DrivePro App while driving.
- Avoid placing the DrivePro in an extreme temperature environment.
- Avoid splashing water or any other liquids on the DrivePro and accessories.
- Do not use the DrivePro in an environment with strong magnetic fields or excessive vibration.
- Only use the car adapter provided by Transcend. Other car adapters may not compatible with the DrivePro.
- Lighter sockets of some types of vehicles will still supply power after the car engine is turned
  off. If your car is of this type, please unplug your car video recorder from the lighter socket to
  avoid unnecessary power consumption and unexpected issues.
- The GPS system is subject to changes which could affect its accuracy and performance.
   Transcend does not guarantee the accuracy of GPS data, which should not influence your personal judgment while driving.
- GPS signals cannot penetrate buildings and metallic tinted films. The accuracy of GPS data depends on the surroundings including the weather and the location it is being used (e.g. high buildings, tunnels, undergrounds and forests).
- Wi-Fi function is only available when the DrivePro is connected to power.

#### Mounting Location

- Never place the DrivePro where the driver's view or deployment of airbags is obstructed.
- Mount the DrivePro within the range of the windshield wipers to ensure clear visibility in rain.



**WARNING:** Remove the DrivePro carefully if it is mounted on a tinted window to prevent damages to the tinted film.

#### Backing up Data

- Transcend does NOT take any responsibility for data loss or damage during operation. We strongly advise that you regularly back up data in your memory card to a computer or other storage medium.
- To ensure Hi-Speed USB 2.0 data transfer rates when connecting your DrivePro to a computer, please check if the computer is installed correct USB drivers. If you are not sure how to check this, please refer to the User's Manual of the computer or motherboard for USB driver information.

## 12. <u>Troubleshooting</u>

If a problem occurs to your DrivePro, please first check the instructions listed below before sending your DrivePro for repair. If you cannot find any ideal solution to your question below, please consult your dealer, service center, or local Transcend branch office for further help. You can also visit Transcend website for FAQ and Technical Support services. For any Hardware issues, please refer to the DrivePro User's Manual.

#### My computer operating system cannot detect my DrivePro

#### Please check the followings:

- 1. Is your DrivePro properly connected to the USB port? If not, unplug and connect it again. Make sure that both ends of the USB cables are properly connected as shown in the User's Manual.
- 2. Is your DrivePro connected to the Mac keyboard? If yes, try to plug it in an available USB port on your Mac Desktop directly.
- 3. Is the computer's USB ports enabled? If not, refer to the user's manual of your computer (or motherboard) to enable them.

#### None of the DrivePro buttons are responding (hangs / lags / stalls)

Try unplugging the car adapter from your DrivePro, and reconnecting it to your DrivePro again.

#### My DrivePro cannot play videos stored in my memory card.

Edited videos may not be displayed properly on your DrivePro.

#### Nothing happens when I press the "Emergency Recording" button.

Emergency Recording only works in the recording mode.

## 13. **Specifications**

Display Type & Size	2.4" color LCD
Connect Interface:	USB 2.0
Storage Capacity:	microSD, 8GB / 16GB / 32GB / 64GB /128GB (Class 10 or above)
Dimensions:	96.2 mm (L) × 64.5mm (W)× 43.9 mm (H) 3.79" (L) x 2.54" (W) x 1.73" (H)
Weight:	107g 3.77 oz
Battery	Li-Polymer
Power Supply	Input: DC 12V~24V Output: DC 5V 1A
Operating Temperature:	-20°C (-4°F) ~ 65°C (149°F)
Video Format:	H.264 (MP4: up to 1920x1080P 30fps)
Longi	Front: F/2.2, 160° wide angle
Lens:	Rear: F/2.8, 110° angle
Resolution / Frame Rate	Front: 1920 x 1080P (30fps)
(Max.)	Rear: 1280 x 720P (30fps)
Global Navigation Satellite System	GPS/Glonass
WiFi	802.11b/g/n
Certification:	CE, FCC, BSMI, NCC, MIC
Warranty:	2-Year Limited

## 14. Recycling and Environmental Protection



**Recycling the Product (WEEE):** Your product is designed and manufactured with high quality materials and components, which can be recycled and reused. When you see the crossed-out wheel bin symbol attached to a product, it means that the product is covered by the European Directive 2002/96/EC:

Never dispose of your product with other household waste. Please inform yourself about the local rules on the separate collection of electrical and electronic products. The correct disposal of your old product helps prevent potential negative consequences on the environment and human health.



**Battery Disposal:** Your product contains a built-in rechargeable battery covered by the European Directive 2006/66/EC, which cannot be disposed of with normal household waste. Please inform yourself about the local rules on separate collection of batteries. The correct disposal of batteries helps prevent potentially negative consequences on the environment and human health.

For products with non-exchangeable built in batteries: The removal of (or the attempt to remove) the battery invalidates the warranty. This procedure is only to be performed at the end of the product's life.

#### **CAUTION**

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

## 15. Federal Communications Commission (FCC) Statement

This device complies with Part 15 FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference. (2) This device must accept any interference received including interference that may cause undesired operation.

This Equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### **RF Exposure Statement:**

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled

environment. This equipment should be installed and operated with a minimum distance of 20cm between the radiator and your body.

You are cautioned that changes or modifications not expressly approved by the part responsible for compliance could void the user's authority to operate the equipment.

#### **FCC RF Radiation Exposure Statement:**

This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

### 16. Two-year Limited Warranty

This product is covered by a Two-year Limited Warranty. Should your product fail under normal use within two years from the original purchase date, Transcend will provide warranty service pursuant to the terms of the Transcend Warranty Policy. Proof of the original purchase date is required for warranty service. Transcend will inspect the product and in its sole discretion repair or replace it with a refurbished product or functional equivalent. Under special circumstances, Transcend may refund or credit the current value of the product at the time the warranty claim is made. The decision made by Transcend shall be final and binding upon you. Transcend may refuse to provide inspection, repair or replacement service for products that are out of warranty, and will charge fees if these services are provided for out-of-warranty products.

#### Limitations

Any software or digital content included with this product in disc, downloadable, or preloaded form, is not covered under this Warranty. This Warranty does not apply to any Transcend product failure caused by any accident, abuse, mishandling or improper usage (including use contrary to the product description or instructions, outside the scope of the product's intended use, or for tooling or testing purposes), alteration, abnormal mechanical or environmental condition (including prolonged exposure to humidity), acts of nature, improper installation (including connection to incompatible equipment), or problems with electrical power (including undervoltage, overvoltage, or power supply instability). In addition, damage or alteration of warranty, quality or authenticity stickers, and/or product serial or electronic numbers, unauthorized repair or modification, or any physical damage to the product or evidence of opening or tampering with the product casing will also void this Warranty. This Warranty shall not apply to the transferees of Transcend products and/or anyone who stands to profit from this Warranty without Transcend's prior written authorization. This Warranty only applies to the product itself, and excludes integrated LCD panels, rechargeable batteries, and all product accessories (such as card adapters, cables, earphones, power adapters, and remote controls).

#### **Transcend Warranty Policy**

Please visit **www.transcend-info.com/warranty** to view the Transcend Warranty Policy. By using the product, you agree that you accept the terms of the Transcend Warranty Policy, which may be amended from time to time.



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## 18. <u>End-User License Agreement (EULA)</u>

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10. **Miscellaneous.** (a) This Agreement constitutes the entire agreement between Transcend and Customer concerning the subject matter hereof, and it may only be modified by a written amendment signed by an authorized executive of Transcend. (b) Except to the extent applicable law, if any, provides otherwise, this Agreement will be governed by the law of the Republic of China, excluding its conflict of law provisions. (c) If any part of this Agreement is held invalid or unenforceable, and the remaining portions will remain in full force and effect. (d) A waiver by either party of any term or condition of this Agreement or any breach thereof, in any one instance, will not waive such term or condition or any subsequent breach thereof. (e) Transcend may assign its rights under this Agreement without condition. (f) This Agreement will be binding upon and will inure to the benefit of the parties, their successors and permitted assigns.